

Terms and Conditions for in-house trainings of TÜV NORD Akademie

Validity of these terms and conditions

Subject to any different agreements in individual cases, these terms and conditions are an integral part of the contract. By confirming the order, you declare your agreement with our terms and conditions.

Conditions of payment

The order fee falls due upon your receipt of the invoice without any deduction. Please transfer the stated amount, stating the invoice number, after receiving the invoice.

Conditions of cancellation

Once you have placed your order, we will make all arrangements to ensure that the training takes place on the specified date at the agreed location.

If you cancel the training after placing your order, the following deadlines apply:

In the event of cancellation within 4 weeks before the start of the training, 50% of the seminar fee will be due and within 14 days before the start of the training, 100% of the seminar fee will be due.

If the scheduled trainer is unable to attend the agreed date due to illness or force majeure, we will inform you as soon as possible. If it is not possible for us to organise a replacement trainer, we reserve the right to postpone or cancel the training at short notice. In this case, there is no entitlement to compensation.

Terms of use for certificates (for training with final certificate examination)

The authorisation to use a personal certificate only applies to the person expressly designated in the certificate for the competence named in the certificate.

The certificate may only be used in the form provided by us. It may not be used only in part, or in the form of an excerpt. You are not entitled to make changes to the certificate. The certificate may not be used in a misleading way. If these conditions are violated, we can withdraw permission to use the certificate.

If claims are raised against us by third parties due to illegal or misleading use of the certificate by you, you are obliged to indemnify us against all third-party claims.

Final provisions

In all other respects, the General Terms and Conditions of TÜV NORD GROUP apply. These terms and conditions can be viewed at www.tuev-nord.de