The certification body of TÜV Informationstechnik GmbH hereby awards this certificate to the company

# identity Trust Management AG
# Lierenfelder Straße 51
# 40231 Düsseldorf, Germany

to confirm that its trust service

# identity Management

fulfils all relevant requirements defined in

# Regulation (EU) No. 910/2014 (eIDAS) for identity verification of natural persons for TSP.

The appendix to the certificate is part of the certificate and consists of 3 pages.

The certificate is valid only in conjunction with the conformity assessment report.

eIDAS

**TÜViT** ®

2016  Trusted Site

Certificate ID: 9701.16

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Certificate valid until
2018-08-26

Essen, 2016-08-26

Dr. Christoph Sutter
Head of Certification Body

**TÜV Informationstechnik GmbH**
TÜV NORD GROUP
Langemarckstr. 20
45141 Essen, Germany
www.tuvit.de

((DAkkS
Deutsche
Akkreditierungsstelle
D-ZE-12022-01-01

Certificate

## Certification Scheme

The certification body of TÜV Informationstechnik GmbH is accredited by "DAkkS Deutsche Akkreditierungsstelle GmbH" according to EN ISO/IEC 17065 for the scopes IT security and security technology product certification and according to eIDAS. The certification body performs its certification on the basis of the following accredited certification scheme:

- "Certification Scheme eIDAS (accredited scope) of the certification body of TÜV Informationstechnik GmbH", version 1.0 as of 2016-05-12, TÜV Informationstechnik GmbH

## Conformity Assessment Report

- "Konformitätsbewertungsbericht, identity Management", as of 2016-08-26, TUVIT.9701.TSP.08.2016, TÜV Informations-technik GmbH

## Conformity Assessment Requirements

The conformity assessment requirements are defined in eIDAS:

- REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

for the following trust service:

- identity verification of natural persons for TSP.

## Conformity Assessment Target

The target of conformity assessment is characterized by the certificate information of the inspected trust service:

**identity Management** consisting of:

- **identity Kurier Papier:** Identity verification method against recognized identification document where the identifier visits the person for the identification process onsite.

- **identity Shop Papier:** Identity verification method against recognized identification document where the person visit a special shop for the identification process

- **identity Kurier Sign:** Identity verification method against recognized identification document where the identifier visit the person for the identification process onsite and where the identifier verifies the signature of the person within the contract.

- **identity Shop Sign:** Identity verification method against recognized identification document where the person visit a special shop for the identification process and where the identifier verifies the signature of the person within the contract.

- **identity Video:** Identity verification method against recognized identification document where the person is identified via video.

- **identity eID:** Identity verification method against the electronic proof of identity conformant to § 18 PAuswG (German identity card Law).

together with the documentation of the operator:

- "Certification Practice Statement", version 1.0 as of 2016-07-31, identity Trust Management AG

## Conformity Assessment Result

- The target of conformity assessment fulfills all applicable conformity assessment requirements.

- The certification requirements defined in the certification scheme are fulfilled.

## Summary of the Conformity Assessment Requirements

The eIDAS contains the following general requirements for the trust service:

**1 Accessibility for persons with disabilities**

Requirements from eIDAS, Article 15

**2 Security requirements applicable to trust service providers**

Requirements from eIDAS, Article 19, Para. 1, 2

**3 Requirements for qualified trust service providers**

Requirements from eIDAS, Article 24, Para. 1 a), d) Para. 2 a), b), c), d), e), f), g), i), j)

## Scope of the Amendment

This amendment as of 2018-03-01 supplements the certificate with certificate ID: 9701.16 as of 2016-08-26 because of the conducted surveillance audit and because of the following changes:

- The service provider has added new identification procedures (identity Shop papierlos, identity PoS).

- The service provider has put additional call centres for video identification into operation.

## Certification Scheme

The certification body of TÜV Informationstechnik GmbH is accredited by "DAkkS Deutsche Akkreditierungsstelle GmbH" according to EN ISO/IEC 17065 for the scopes IT security and security technology product certification and according to eIDAS. The certification body performs its certification on the basis of the following accredited certification scheme:

- "Certification Scheme eIDAS (accredited scope) of the certification body of TÜV Informationstechnik GmbH", version 1.0 as of 2016-05-12, TÜV Informationstechnik GmbH

## Conformity Assessment Report

- German document: "Nachtrag 1 zum Konformitätsbewertungsbericht TUVIT.9701.TSP.08.2016, identity Management vom 26.08.2016" as of 2018-03-01, TÜV Informationstechnik GmbH

## Conformity Assessment Requirements

The conformity assessment requirements are defined in eIDAS:

- REGULATION (EU) No 910/2014 OF THE EUROPEAN

PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

for the following module of a trust service:

- identification of natural persons on behalf of a TSP

## Conformity Assessment Target

The target of conformity assessment is characterized by the name of the inspected module of a trust service:

**identity Management** consisting of:

- **identity Kurier Papier:** Identity verification method against recognized identification document where the identifier visits the person for the identification process onsite.

- **identity Shop Papier & identity Shop papierlos:** Identity verification method against recognized identification document where the person visit a special shop for the identification process

- **identity Kurier Sign:** Identity verification method against recognized identification document where the identifier visit the person for the identification process onsite and where the identifier verifies the signature of the person within the contract.

- **identity Shop Sign:** Identity verification method against recognized identification document where the person visit a special shop for the identification process and where the identifier verifies the signature of the person within the contract.

- **identity Video:** Identity verification method against recognized identification document where the person is identified via video.

- **identity eID:** Identity verification method against the electronic proof of identity conformant to § 18 PAuswG (German identity card Law).

- **identity PoS:** Identity verification method against recognized identification document where the person visits a special point-of-sale for the identification and registration process. The identification and registration is performed in connection with contract signing performed by remote signature.

together with the documentation of the operator:

- "Certification Practice Statement of identity Trust Management AG", version 1.2 as of 2018-02-19, identity Trust Management AG

## Conformity Assessment Result

- The target of conformity assessment fulfills all applicable conformity assessment requirements.

- The certification requirements defined in the certification scheme are fulfilled.

## Summary of the Conformity Assessment Requirements

The eIDAS contains the following general requirements for the module of a trust service:

**1   Accessibility for persons with disabilities**

Requirements from eIDAS, Article 15

## 2   Security requirements applicable to trust service providers

Requirements from eIDAS, Article 19, Para. 1, 2

## 3   Requirements for qualified trust service providers

Requirements from eIDAS, Article 24, Para. 1 a), b), d), Para. 2 a), b), c), d), e), f), g), i), j)