

Certificate

The certification body of TÜV NORD CERT GmbH hereby confirms in accordance with § 5 para. 2 lit. a) annex 31b to the Federal Umbrella Agreement-Doctors (Bundesmantelvertrag-Ärzte – BMV-Ä) and as a result of the certification decision on 2024-11-21 to the video service provider

TeleClinic GmbH
Brienner Straße 45 a-d
80333 Munich, Germany

the conformity of the technical procedure for the video consultation

TeleClinic Videosprechstunde V3.0

to the requirements for information technology security pursuant to § 2 para. 1 to 5 of annex 31b to the Federal Umbrella Agreement-Doctors (BMV-Ä) in conjunction with the “Agreement on the requirements for the technical procedures for video consultation pursuant to § 365 para. 1 SGB V of 21 October 2016 as amended on 19 December 2022“.

The certification was carried out on the basis of DIN EN ISO/IEC 17065, the certification scheme “Trusted Site Video Consultation of the Certification Body of TÜV Informationstechnik GmbH”, version 4.2 as of 2023-02-01 as well as the evaluation basis “Criteria Catalogue Trusted Site Video Consultation”, version 4.4 as of 2023-08-03.

The appendix is part of the certificate with the ID 5720.24 and consists of one page.

Certificate ID: 5720.24

valid from 2024-11-21 until 2027-11-21

To Certificate



Essen, 2024-11-21

Certification Body of TÜV NORD CERT GmbH

TÜV NORD CERT GmbH
Am TÜV 1, 45307 Essen, Germany
tuev-nord-cert.com

TÜV®



Certification target

Video consultations are basically defined as synchronous communication between a doctor and a patient known to him, via the technical equipment available to the patient (peer-to-peer), if necessary with assistance, e.g. by a reference person, in the sense of an online video consultation in real time, which the doctor can offer the patient.

The certification target in terms of the technical procedure for video consultation according to Annex 31b to the Bundesmantelvertrag-Ärzte (BMV-Ä) is:

- TeleClinic Videosprechstunde V3.0

It consists of the telemedical function: implementation of online video consultations. The evaluation covers the certification target, the conduction of the video consultation (medical consultation) and its termination.

Not part of the certification target to be considered are:

- All functions and data processing that are not part of the telemedical, synchronous peer-to-peer communication of the online video consultation service.

The operator of TeleClinic Videosprechstunde V3.0 is the company:

- TeleClinic GmbH, Brienner Straße 45 a-d, 80333 München, Germany

and its branches:

- no branches