

# Certificate

The certification body of TÜV Informationstechnik GmbH hereby confirms in accordance with § 5 para. 2 lit. a) annex 31b to the Federal Umbrella Agreement-Doctors (Bundesmantelvertrag-Ärzte – BMV-Ä) and as a result of the certification decision on 2023-05-16 to the video service provider

Certificate validity:  
2023-05-16 – 2024-05-16

**Medgate AG**  
**Dufourstrasse 49**  
**4052 Basel, Switzerland**

the conformity of the technical procedure for the video consultation

## Medgate Videokonsultationssystem Version 2.0

to the requirements for information technology security pursuant to § 2 para. 2 to 5 of annex 31b to the Federal Umbrella Agreement-Doctors (BMV-Ä) in conjunction with the “Agreement on the requirements for the technical procedures for video consultation pursuant to § 365 para. 1 SGB V of 21 October 2016 as amended on 19 December 2022”.

The certification was carried out on the basis of DIN EN ISO/IEC 17065, the certification scheme “Trusted Site Video Consultation of the Certification Body of TÜV Informationstechnik GmbH”, version 4.2 as of 2023-02-01 as well as the evaluation basis “Criteria Catalogue Trusted Site Video Consultation”, version 3.1 as of 2022-07-21.

The appendix to the certificate is part of the certificate with the ID 5716.23 and consists of one page.

Essen, 2023-05-16

Dr. Christoph Sutter, Head of Certification Body

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TÜV®



To Certify



TUVNORDGROUP<sup>1</sup>

## Certification target

Video consultations are basically defined as synchronous communication between a doctor and a patient known to him, via the technical equipment available to the patient (peer-to-peer), if necessary with assistance, e.g. by a reference person, in the sense of an online video consultation in real time, which the doctor can offer the patient.

The certification target in terms of the technical procedure for video consultation according to Annex 31b to the Bundesmantelvertrag-Ärzte (BMV-Ä) is:

- Medgate Videokonsultationssystem Version 2.0

It consists of the telemedical function: implementation of online video consultations. The evaluation covers the certification target, the conduction of the video consultation (medical consultation) and its termination.

Not part of the certification target to be considered are:

- All functions and data processing that are not part of the telemedical, synchronous peer-to-peer communication of the online video consultation service.
- Further functions of the Medgate applications such as sending and displaying documents, booking appointments by the patient (including booking a video consultation), entering and managing personal and medical data by the patient as part of the registration in the app, as well as the exchange of information via messaging and chat.

According to the current definition of the video consultation service, the functions mentioned as examples are not a core component of the video consultation service in real time within the framework of synchronous peer-to-peer communication and are therefore not part of the certification target. A separate information security assessment of the entire Medgate applications is not carried out as part of the evaluation.

The operator of Medgate Videokonsultationssystem Version 2.0 is the company:

- Medgate AG in 4052 Basel, Dufourstrasse 49, Switzerland

and its branches:

- No branches.