

Certificate

The certification body of TÜV Informationstechnik GmbH hereby confirms in accordance with § 5 para. 2 lit. a) annex 31b to the Federal Umbrella Agreement-Doctors (Bundesmantelvertrag-Ärzte – BMV-Ä) and as a result of the certification decision on 2023-12-15 to the video service provider

Certificate validity:
2023-12-15 – 2026-12-15

Meedio ApS
Europaplads 2, 7
8000 Aarhus C, Denmark

the conformity of the technical procedure for the video consultation

meedio.me, Version 1.0

to the requirements for information technology security pursuant to § 2 para. 2 to 5 of annex 31b to the Federal Umbrella Agreement-Doctors (BMV-Ä) in conjunction with the “Agreement on the requirements for the technical procedures for video consultation pursuant to § 365 para. 1 SGB V of 21 October 2016 as amended on 19 December 2022”.

The certification was carried out on the basis of DIN EN ISO/IEC 17065, the certification scheme “Trusted Site Video Consultation of the Certification Body of TÜV Informationstechnik GmbH”, version 4.3 as of 2023-08-04 as well as the evaluation basis “Criteria Catalogue Trusted Site Video Consultation”, version 4.4 as of 2023-08-03.

The appendix to the certificate is part of the certificate with the ID 5710.23 and consists of one page.

Essen, 2023-12-15

Dr. Christoph Sutter, Head of Certification Body

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TÜV®



To Certificate



TÜVNORDGROUP

Certification target

Video consultations are basically defined as synchronous communication between a doctor and a patient known to him, via the technical equipment available to the patient (peer-to-peer), if necessary with assistance, e.g. by a reference person, in the sense of an online video consultation in real time, which the doctor can offer the patient.

The certification target in terms of the technical procedure for video consultation according to Annex 31b to the Bundesmantelvertrag-Ärzte (BMV-Ä) is:

- meedio.me, Version 1.0

It consists of the telemedical function: implementation of online video consultations. The evaluation covers the certification target, the conduction of the video consultation (medical consultation) and its termination.

Not part of the certification target to be considered are:

- All functions and data processing that are not part of the telemedical, synchronous peer-to-peer communication of the online video consultation service.
- Other functions of the applications, such as the chat function between doctor and patient and the administration for managing doctors and patients.

According to the current definition of video consultation, the functions mentioned as examples are not a core component of the online video consultation in real time within the framework of synchronous peer-to-peer communication and are consequently not part of the certification target. A separate information security assessment of the entire meedio.me web application is not carried out as part of the evaluation.

The operator of meedio.me, Version 1.0 is the company:

- Meedio ApS in 8000 Aarhus C, Europaplads 2, 7, Denmark

and its branches:

- No branches.